MEMBER:-BSE/NSE/DP-CDSL

CIN: U67120MH1994PTC078185 GST No.: 27AAACP3247K1ZB

REGD. OFF.: 227/228, KAILAS PLAZA, 2ND FLOOR, VALLABH BAUG LANE, GHATKOPAR (E), MUMBAI - 400075

PHONE: 6728 3333 • E-mail: admin@psplonline.com



## **Investor Complaints Data**

Name of the Stock Broker :- PRAGYA SECURITIES PVT LTD

SEBI Stock Broker- Registration Number :- INZ000172539

### <u>Data for the month ending – September-2025</u>

Sr. No	Received from	Carried forward	Received during	Total Pending	Resolved *	Pending at the end of the month**		Averag e
		from previous month	the month			Pendi ng for less than 3 month s	Pending for more than 3 months	Resolut ion time^ (in days)
1	2	3	4	5	6		7	8
1	Directly From Investors	NIL	NIL	NIL	NIL	ſ	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	1	VIL	NIL
3	Stock Exchanges	NIL	NIL	NIL	NIL	ı	VIL	NIL
4	Other Sources	NIL	NIL	NIL	NIL	ı	VIL	NIL
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	ı	VIL	NIL

### Trend of monthly disposal of complaints for the Financial Year - 2025-2026: -

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April- 2025	NIL	1	1	NIL
2	May- 2025	NIL	1	1	NIL
3	June -2025	NIL	NIL	NIL	NIL
4	July -2025	NIL	NIL	NIL	NIL
5	August-2025	NIL	NIL	NIL	NIL
6	September-2025	NIL	NIL	NIL	NIL

MEMBER:-BSE/NSE/DP-CDSL

CIN: U67120MH1994PTC078185 GST No.: 27AAACP3247K1ZB



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- \*Should include complaints of previous months resolved in the current month, if any.
- \*\*Should include total complaints pending as on the last day of the month, if any.
- ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints: -

Sr.	Year	Carried forward	Received during	Resolved during	Pending at the
No		from previous year	the year	the year	end of the year
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL
4	2024-25	NIL	NIL	NIL	NIL
5	2025-26	NIL	2	2	NIL

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CIN: U67120MH1994PTC078185 GST No.: 27AAACP3247K1ZB

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PHONE: 6728 3333 • E-mail: admin@psplonline.com



## **Investor Complaints Data**

Name of the Depository Participant :- PRAGYA SECURITIES PVT LTD

SEBI DP -Registration Number :- IN-DP-742-2023

## Data for the month ending -September -2025

Sr. No.	Received from	Carried	Receiv	Total	Resolved*	Pending a	Pending at the	
		forward	ed	Pending		end of the		Resolution
		from	during			month**		time^
		previous	the			Pending	Pending	(in days)
		month	month			for	for	
						less	more	
						than 3	than 3	
						months	months	
1	2	3	4	5	6		7	8
1	Directly From	NIL	NIL	NIL	NIL	NIL		NIL
	the Investors							
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	N	IIL	NIL
3	Depositories	NIL	NIL	NIL	NIL	N	IIL	NIL
4	Other sources	NIL	NIL	NIL	NIL	N	IL	NIL
	(if any)							
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	N	IL	NIL

### Trend of monthly disposal of complaints for the Financial Year - 2025-2026: -

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April - 2025	NIL	NIL	NIL	NIL
2	May- 2025	NIL	NIL	NIL	NIL
3	June -2025	NIL	NIL	NIL	NIL
4	July -2025	NIL	NIL	NIL	NIL
5	August-2025	NIL	NIL	NIL	NIL
6	September-2025	NIL	NIL	NIL	NIL

MEMBER:-BSE/NSE/DP-CDSL

CIN: U67120MH1994PTC078185 GST No.: 27AAACP3247K1ZB

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- \*Should include complaints of previous months resolved in the current month, if any.
- \*\*Should include total complaints pending as on the last day of the month, if any.
- ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### **Trend of annual disposal of complaints**

Sr.	Year	Carried forward	Received during	Resolved during	Pending at the
No.		from previous year	the year	the year	end of the year
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	1	1	NIL
3	2023-24	NIL	1	1	NIL
4	2024-25	NIL	1	1	NIL
5	2025-26	NIL	NIL	NIL	NIL